



October 15, 2020

Robin L. Morrison, Chairman  
Tennessee Public Utility Commission  
4th Floor, Andrew Jackson State Office Bldg  
502 Deaderick Street  
Nashville, Tennessee 37243

**RE: Navitas TN NG, LLC COVID-19 Response October Update**

Dear Chairman Morrison:

On August 11, 2020, the Commission issued the Chairman's Motion to Lift Moratorium on Disconnections Subject to Conditions under Docket No. 20-00047. Pursuant to this Order, Navitas now files this monthly update.

**1. Disconnected Customers**

Between September 28, 2020 and October 7, 2020, Navitas had 4 residential customers disconnected for non-payment.

**2. Customers Repayment Plans**

Currently, Navitas TN NG has 36 customers on equal pay plans, the majority of which are residential customers.

**3. Delinquent Customer Accounts<sup>1</sup>**

Last month, as of September 7, 2020, for residential customers, 104 customers are over 31 days past due; 65 customers are over 61 days past due; 62 customers are over 91 days past due; and 64 customers are over 120 days past due.

For commercial customers, 21 customers are over 31 days past due; 7 customers are over 61 days past due; 8 customers are over 91 days past due; and 12 customers are over 120 days past due.

For industrial customers, 4 customers are over 31 days past due; 3 customers are over 61 days past due; 1 customer is over 91 days past due; and 2 customers are over 120 days past due.

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<sup>1</sup> These figures are for current accounts only and do not include final bills.



As of October 7, 2020, for residential customers: 60 customers are over 31 days past due; 148 customers are over 61 days past due; 50 customers are over 91 days past due; and 65 customers are over 120 days past due.

For commercial customers, 9 customers are over 31 days past due; 6 customers are over 61 days past due; 2 customers are over 91 days past due; and 14 customers are over 120 days past due.

For industrial customers, 3 customers are over 31 days past due; 4 customers are over 61 days past due; 1 customer is over 91 days past due; and 2 customers are over 120 days past due.

#### **4. Bad Debt**

Any past due amounts written off to bad debt will not be determined until year end.

In accordance with the March 31, 2020 Amended Notice, this filing is being made electronically with one hard copy of this document to follow by mail.

Sincerely,

Brenda Bott