



Appalachian Power  
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Richmond, Virginia 23219  
AppalachianPower.com

**VIA EMAIL (TPUC.DocketRoom@tn.gov)**

October 15, 2020

Dr. Kenneth C. Hill, Chair  
c/o Ectory Lawless, Dockets & Records Manager  
Tennessee Public Utility Commission  
Andrew Jackson State Office Building  
502 Deaderick Street, 4<sup>th</sup> Floor  
Nashville, TN 37243

**Re: MONTHLY INFORMATIONAL FILING OF KINGSPORT POWER COMPANY  
d/b/a AEP APPALACHIAN POWER DOCKET NO.: 20-00047 RELATED TO  
MEASURES TAKEN DURING THE CORONAVIRUS COVID-19 PUBLIC HEALTH  
EMERGENCY**

Dear Chair Hill,

On behalf of Kingsport Power Company d/b/a AEP Appalachian Power (KgPCo, the Company), we transmit the following monthly status report as required by Chairman's Motion dated August 10, 2020.

If you have any questions regarding the enclosed material, please feel free to contact me at [ekkeeton@aep.com](mailto:ekkeeton@aep.com).

Sincerely,

*Eleanor K Keeton*

Eleanor K. Keeton  
Regulatory Consultant  
Regulatory Services-VA/TN

Enclosures

**BEFORE THE TENNESSEE PUBLIC UTILITY COMMISSION**

**NASHVILLE, TENNESSEE**

IN RE: INFORMATIONAL FILING OF )  
KINGSPORT POWER COMPANY )  
d/b/a AEP APPALACHIAN POWER ) DOCKET NO.: 20-00047  
RELATED TO MEASURES TAKEN DURING )  
THE CORONAVIRUS COVID-19 PUBLIC )  
HEALTH EMERGENCY )

Comes Kingsport Power Company d/b/a AEP Appalachian Power (“KgPCo, the Company”), and, as directed by the Chairman’s August 10, 2020 Motion in this docket, submits herewith its monthly informational update concerning emergency operational and response plans and all measures that have been instituted to ensure the continuity of safe and reliable services and to assist its customers. Previously reported actions and measures are continuing as described, with the following updates:

1. Please see Exhibit A, pages 1 through 3 for the requested information. Note that KgPCo resumed disconnections September 28, 2020, therefore has nothing to report concerning the number of customers disconnected for nonpayment for the September period.
2. KgPCo is continually reviewing its responses to the pandemic and is providing guidance to its employees in conjunction with state and local mandates and based on the latest health information.

Respectfully submitted,

Kingsport Power Company  
d/b/a AEP Appalachian Power

By: *Eleanor K Keeton*

TITLE: Regulatory Consultant

DATE: October 15, 2020

**Kingsport Payment Arrangements - Starting 3/15/2020 to Report Date**

Report date 9/13/2020	<u>Active</u>	<u>Paid</u>	<u>Defaulted</u>	<u>Canceled</u>	<u>Total</u>
<i>Residential</i>	724	28	794	101	1647
<i>Commercial</i>	9	3	19	1	32
<i>Industrial</i>	0	0	0	3	3
<i>Other</i>	0	0	0	0	0

Report date 10/11/2020	<u>Active</u>	<u>Paid</u>	<u>Defaulted</u>	<u>Canceled</u>	<u>Total</u>
<i>Residential</i>	1407	50	1123	175	2755
<i>Commercial</i>	20	3	25	1	49
<i>Industrial</i>	0	0	0	3	3
<i>Other</i>	0	0	0	0	0

ACTIVE DELINQUENCY

**KINGSPORT**

Residential		<u>30 Days</u>		<u>60 Days</u>		<u>90 Days</u>		<u>90+ Days</u>		<u>Total</u>	
		<u>No. of Accts.</u>	<u>Amount</u>								
January	2020	6,733	\$1,146,868	1,040	\$79,933	225	\$17,690	323	\$17,587	8,321	\$1,262,078
February	2020	6,987	\$1,209,347	1,149	\$110,526	233	\$16,743	286	\$10,172	8,655	\$1,346,788
March	2020	6,594	\$1,103,693	1,178	\$124,575	249	\$20,836	296	\$12,305	8,317	\$1,261,410
April	2020	4,823	\$912,031	2,101	\$369,633	577	\$79,458	431	\$32,700	7,932	\$1,393,822
May	2020	4,488	\$739,262	1,353	\$309,684	965	\$186,703	646	\$78,066	7,452	\$1,313,715
June	2020	4,924	\$720,710	1,212	\$253,609	571	\$179,371	1,091	\$181,988	7,798	\$1,335,679
July	2020	4,937	\$791,455	1,219	\$230,265	494	\$149,935	1,145	\$258,672	7,795	\$1,430,327
August	2020	5,450	\$1,052,258	1,294	\$263,406	511	\$154,105	1,279	\$343,426	8,534	\$1,813,195
September	2020	5,116	\$924,086	1,255	\$306,446	475	\$157,244	1,299	\$374,743	8,145	\$1,762,518

**KINGSPORT**

Commercial		<u>30 Days</u>		<u>60 Days</u>		<u>90 Days</u>		<u>90+ Days</u>		<u>Total</u>	
		<u>No. of Accts.</u>	<u>Amount</u>								
January	2020	560	\$124,092	129	\$9,987	21	\$1,256	6	\$1,985	716	\$137,320
February	2020	512	\$124,468	107	\$8,815	42	\$3,592	12	\$774	673	\$137,649
March	2020	547	\$125,312	140	\$14,875	22	\$1,602	7	\$3,728	716	\$145,517
April	2020	492	\$153,865	157	\$35,431	56	\$6,377	21	\$4,268	726	\$199,941
May	2020	370	\$98,596	130	\$32,705	54	\$13,206	34	\$7,738	588	\$152,245
June	2020	438	\$110,148	111	\$24,236	40	\$9,817	47	\$13,949	636	\$158,151
July	2020	435	\$130,455	100	\$49,849	34	\$11,891	55	\$19,678	624	\$211,872
August	2020	512	\$161,423	125	\$16,769	32	\$9,685	59	\$24,303	728	\$212,179
September	2020	468	\$184,909	112	\$23,653	31	\$10,981	58	\$23,781	669	\$243,323

**KINGSPORT**

Industrial		<u>30 Days</u>		<u>60 Days</u>		<u>90 Days</u>		<u>90+ Days</u>		<u>Total</u>	
		<u>No. of Accts.</u>	<u>Amount</u>								
January	2020	16	\$20,994	0	\$0	0	\$0	0	\$0	16	\$20,994
February	2020	14	\$18,071	4	\$858	0	\$0	0	\$0	18	\$18,929
March	2020	30	\$64,943	0	\$388	1	\$532	0	\$0	31	\$65,864
April	2020	16	\$26,595	4	\$2,132	0	\$388	1	\$532	21	\$29,648
May	2020	25	\$40,107	2	\$1,460	1	\$392	1	\$920	29	\$42,879
June	2020	12	\$21,283	2	\$396	0	\$147	1	\$1,093	15	\$22,919
July	2020	18	\$6,739	0	\$357	1	\$367	1	\$1,239	20	\$8,703
August	2020	10	\$49,235	1	\$161	0	\$133	1	\$1,395	12	\$50,924
September	2020	18	\$4,843	0	\$98	0	\$120	1	\$1,529	19	\$6,590

**KINGSPORT**

Other		<u>30 Days</u>		<u>60 Days</u>		<u>90 Days</u>		<u>90+ Days</u>		<u>Total</u>	
		<u>No. of Accts.</u>	<u>Amount</u>								
January	2020	7	\$1,271	1	\$629	0	\$0	0	\$0	8	\$1,900
February	2020	22	\$14,681	0	\$0	0	\$0	0	\$0	22	\$14,681
March	2020	22	\$8,617	1	\$242	0	\$0	0	\$0	23	\$8,859
April	2020	19	\$41,492	1	\$661	0	\$0	0	\$0	20	\$42,153
May	2020	29	\$29,224	1	\$496	1	\$661	0	\$0	31	\$30,381
June	2020	21	\$7,391	0	\$1,251	1	\$496	1	\$250	23	\$9,388
July	2020	9	\$8,926	6	\$2,000	0	\$411	1	\$729	16	\$12,066
August	2020	35	\$17,325	0	\$2,231	6	\$1,562	0	\$0	41	\$21,118
September	2020	6	\$5,158	0	\$0	0	\$0	0	\$0	6	\$5,158

NET CHARGE-OFF SUMMARY

**APPALACHIAN POWER**

Kingsport	January	February	March	April	May	June	July	August	September	Total
2020	\$11,841	\$15,036	\$9,612	\$1,783	\$13,593	\$14,146	\$19,388	(\$703)	\$12,395	\$97,091
Current Month % to Revenue	0.098%	0.090%	0.074%	0.016%	0.141%	0.122%	0.156%	-0.005%	0.102%	0.087%
2019	\$15,693	\$22,000	\$6,269	\$5,902	\$17,875	\$15,691	\$23,157	\$73,508	\$17,335	\$197,430
Current Month % to Revenue	0.100%	0.183%	0.041%	0.063%	0.165%	0.123%	0.159%	0.653%	0.139%	0.173%