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20-00047

August 17, 2020

TPUC Staff
Tennessee Public Utility Commission
502 Deaderick Street, 4th Floor
Nashville, TN 37243

VIA EMAIL

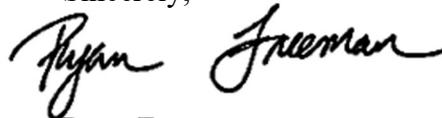
**Re: Ongoing Request for Information Related to Measures Taken During the
Coronavirus COVID-19 Public Health Emergency**

Dear TPUC Staff:

Pursuant to the Tennessee Public Utility Commission's formal request on March 19, 2020 for a public information filing with information on each utility's emergency operational and response plans and all measures that have been instituted to ensure the continuity of safe and reliable service and to assist their customers, Tennessee Water Service, Inc. hereby files the twentieth updated stakeholder letter with the requested information.

Please let us know if anything further is required.

Sincerely,



Ryan Freeman
For the Firm

RAF:kcw

Enclosure



August 12, 2020

RE: COVID-19 Response – Update #22

The Corix Group of Companies, which includes Tennessee Water Service (the “Company”), is providing this twenty-second update regarding actions taken by the Company to address the COVID-19 outbreak since our most recent correspondence to you, dated August 6, 2020. Below you will find several actions the Company has taken since our last update:

- **Health and Safety Policy Updates** – When the COVID-19 crisis began in March, the Company began developing health and safety policies for our employees to ensure proper measures were taken to limit COVID-19 transmission within our organization and the communities we serve. Over the past several months, the Company has continually reviewed the policies to ensure they are updated to reflect any updated guidance provided by public health organizations. As the situation progresses, we will continue reviewing all policies to ensure they are in alignment with guidance from public health organizations.
- **Operations Staff Management** – At the onset of the COVID-19 pandemic, the Company moved operations staff to physical distancing schedules that limit employee contact with one another while performing plant and systems operations and maintenance tasks. As our operations personnel continue to operate under these schedules, the Company’s Incident Command Team is working with jurisdiction leaders to ensure operations personnel remain vigilant. Ensuring the health and safety of our operations employees during this time remain a top priority for the Company, as they are on the frontlines of public health during this pandemic.

We hope you find these continuing updates by the Company helpful and I invite you to email me at Donald.Denton@corix.com or call me at 704-995-7640 with any questions or concerns you may have.

Sincerely,

Donald Denton
President, Atlantic Business Unit
Corix Regulated Utilities