

**From:** [TPUC DocketRoom](#)  
**To:** [Sharla Dillon](#); [Ectory R. Lawless](#); [Dori Simpson](#)  
**Subject:** FW: [EXTERNAL] Impact of smaller towns  
**Date:** Friday, March 27, 2020 9:24:54 AM

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**From:** CoCoMom  
**Sent:** Friday, March 27, 2020 9:26:00 AM (UTC-06:00) Central Time (US & Canada)  
**To:** TPUC DocketRoom  
**Subject:** [EXTERNAL] Impact of smaller towns

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I live in a small town of less than 500 people. Many in our town are low income with no savings. Its been tough trying to buy necessary groceries and extra supplies. In the coming months, deciding to pay the water bill instead of getting these necessities, will be a tough decision. If you decide to suspend utility cutoffs, how will that affect our bill going forward if we have to miss a payment? Will the water department charge late fees? Will the bill have to be paid in full immediately after the State of Emergency is lifted? Will people who have already had their services suspended be reconnected at no cost? Also, in our town, the water bill is coupled with the garbage pick up fees, how will that be affected? And from the position of our small town City Government, will this economic setback be compensated an any form by the State or Federal Government?

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