

BAKER DONELSON

BAKER, DONELSON, BEARMAN, CALDWELL & BERKOWITZ, PC

633 CHESTNUT STREET · SUITE 1900 · CHATTANOOGA, TENNESSEE 37450
423.756.2010 · bakerdonelson.com

RYAN A. FREEMAN, ASSOCIATE
Direct Dial: 423.209.4181
E-Mail Address: rfreeman@bakerdonelson.com

June 29, 2020

TPUC Staff
Tennessee Public Utility Commission
502 Deaderick Street, 4th Floor
Nashville, TN 37243

VIA EMAIL

20-00047

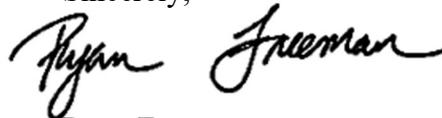
**Re: Ongoing Request for Information Related to Measures Taken During the
Coronavirus COVID-19 Public Health Emergency**

Dear TPUC Staff:

Pursuant to the Tennessee Public Utility Commission's formal request on March 19, 2020 for a public information filing with information on each utility's emergency operational and response plans and all measures that have been instituted to ensure the continuity of safe and reliable service and to assist their customers, Tennessee Water Service, Inc. hereby files the thirteenth updated stakeholder letter with the requested information.

Please let us know if anything further is required.

Sincerely,



Ryan Freeman
For the Firm

RAF:kcw

Enclosure



June 23, 2020

RE: COVID-19 Response – Update #15

The Corix Group of Companies, which includes Tennessee Water Service (the “Company”), is providing this fifteenth update regarding actions taken by the Company to address the COVID-19 outbreak since our most recent correspondence to you, dated June 19, 2020. Below you will find several actions the Company has taken since our last update:

- ***Personal Protective Equipment (PPE) Procurement*** – As states/province have opened, there has been a noticeable spike in positive COVID-19 cases in certain areas. In response to these spikes, we have developed a plan to continue procuring proper PPE to ensure our operations staff has enough on hand to continue performing their essential duties. The Company is currently working to secure a centralized inventory of PPE that can be shipped to jurisdictions as needed and continues to leverage purchasing agents within each jurisdiction to procure PPE locally. Providing our operations staff with the proper PPE is vital to ensuring we are able meet our commitment of providing safe and reliable service to our customers, while protecting public health.
- ***COVID-19 Financial Tracking*** – As the COVID-19 situation moves forward, the Company continues to track all costs incurred and revenues lost related to COVID-19. All costs will be accounted for in compliance with the applicable regulatory orders and directives within each jurisdiction. The Company’s regulatory team will continue working with jurisdiction finance teams to monitor all regulatory action related to COVID-19 to ensure we remain in compliance with updated direction.

The Company continues to monitor the surging number of positive COVID-19 cases in many of our states. To ensure the health and safety of our employees and the communities we serve, our office-based staff continues to work remotely, and our operations staff continues to operate under physical distance scheduling. We will continue to make science-based decisions before returning to normal operations.



Tennessee
Water Service™

We hope you find these continuing updates by the Company helpful and I invite you to email me at Donald.Denton@corix.com or call me at 704-995-7640 with any questions or concerns you may have.

Sincerely,

Donald Denton
President, Atlantic Business Unit
Corix Regulated Utilities