



*Integrated Resource Management, Inc.*  
*A Privately Owned Public Utility*

P.O. Box 642  
3444 Saint Andrews Drive  
White Pine, Tennessee 37890  
Phone (Vol) 674-0828  
Facsimile (Vol) 674-2352  
Toll Free (877) 746-2910

## **Weekly Report - May 6, 2020 – May 12, 2020**

Chairman Robin L. Morrison

c/o Ectory Lawless

Tennessee Public Utility Commission

502 Deaderick Street, 4<sup>th</sup> Floor

Nashville, TN 37243-0001

Sent Via Electronic Mail (.pdf scan): [TPUC.DocketRoom@tn.gov](mailto:TPUC.DocketRoom@tn.gov)

**Re: 7<sup>th</sup> Weekly Report as per Docket # 20-00047**

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### **Operation and Maintenance Inspection Schedule**

**Pursuant to The Tennessee Public Utility Commission**

**REQUEST FOR INFORMATION RELATED TO MEASUREMENTS TAKEN  
DURING CORONOVIRUS “COVID-19” PUBLIC HEALTH EMERGENCY  
 (“O&M Schedule”)**

#### **Introduction:**

IRM Utility, Inc. (“IRM”) has accomplished the goals for the requested plan as follows.

#### **Facilitation:**

All activities in the last week have been as per plans of the Amended O&M Schedule.

#### **Education:**

A weekly education meeting was held on May 5, 2020 at 9:30 AM EST, to review the weekly updates of Governor Lee’s Executive Orders among the other documents and resources. IRM will continue to have ongoing safety meetings with the crew as this situation changes scope. Telephone communications have been in lieu of round-table meetings.

#### **IRM Response to Covid-19:**

Regarding non-routine maintenance, no emergency calls were serviced.

IRM requested from the Jefferson County Emergency Management Association, an allotment of Personal Protection Equipment. No PPE has been provided by the JCEMA. As per TPUC, IRM is an “Emergency Responder”, can TPUC help us obtain PPE for the expected service calls? Please respond to IRM and provide information with regard to

the implementation and duration of this “**REQUEST FOR INFORMATION RELATED TO MEASUREMENTS TAKEN DURING CORONAVIRUS “COVID-19” PUBLIC HEALTH EMERGENCY**”.

**Summary:**

No danger to the environment has incurred and customer’s systems are functional. **NO** disconnects have occurred by IRM Utility, Inc., as a result of late pays. Also, all late fees have been waived on late paying customers. Our commercial properties are opening at a slower rate than expected. Increased maintenance calls are expected. The sudden increase in Wastewater flows will cause excessive adjustment procedures across all of the systems IRM manages.

Some of our Operators have had COVID-19 “Antibody Testing” to assay possible exposure to our crew. The results were negative, although current testing procedures are not 100% conclusive.

**Current Information:**

- **Research of Internet Publications.**

Respectfully submitted,

A handwritten signature in blue ink, appearing to read 'Jeffrey W. Cox, Sr.', with a stylized flourish at the end.

Jeffrey W. Cox, Sr., LPSS,  
President of **IRM** Utility, Inc.  
Certified B/NS and Collection System Operator  
Microbiologist