



May 12, 2020

20-00047

Chair Robin L. Morrison
Tennessee Public Utilities Commission
502 Deaderick Street, 4th Floor
Nashville, TN 37243-0001

Dear Chair Morrison:

Piedmont Natural Company, Inc. ("Piedmont") hereby files its ongoing response to the Tennessee Public Utilities Commission's ("TPUC") Ongoing Request For Information Related to Measures Taken During The Coronavirus COVID-19 Public Health Emergency. Our response is being filed electronically at TPUC.DocketRoom@tn.gov as directed.

Piedmont continues to serve customers with safe and reliable natural gas service in the manner explained in prior responses, most specifically detailed in our response dated March 24, 2020. There have been no changes to the measures taken by Piedmont to relieve the burden on customers caused by this pandemic. We continue to focus on the health and safety of our customers, employees, and the general public. Our employees are adhering to social distancing guidelines and utilizing appropriate personal protective equipment as needed. Non-essential tasks remain deferred to limit contact opportunities and employees continue to work from home as practicable.

We are aware that the City of Nashville began Phase One of its Roadmap for Reopening yesterday and we will continue to evaluate our procedures considering changes in the environment. The Company will report any significant changes promptly to the TPUC. Please contact me at any time as needed.

Sincerely,

/s/ Bruce P. Barkley

Bruce P. Barkley
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