



Integrated Resource Management, Inc.
A Privately Owned Public Utility

P.O. Box 642
3444 Saint Andrews Drive
White Pine, Tennessee 37890
Phone (Vol) 674-0828
Facsimile (Vol) 674-2352
Toll Free (877) 746-2910

Weekly Report - April 28, 2020 – May 5, 2020

Chairman Robin L. Morrison
c/o Ectory Lawless
Tennessee Public Utility Commission
502 Deaderick Street, 4th Floor
Nashville, TN 37243-0001

Sent Via Electronic Mail (.pdf scan): TPUC.DocketRoom@tn.gov

Re: 6th Weekly Report as per Docket # 20-00047

:

Operation and Maintenance Inspection Schedule

**Pursuant to The Tennessee Public Utility Commission
REQUEST FOR INFORMATION RELATED TO MEASUREMENTS TAKEN
DURING CORONOVIRUS “COVID-19” PUBLIC HEALTH EMERGENCY
 (“O&M Schedule”)**

Introduction:

IRM Utility, Inc. (“IRM”) has accomplished the goals for the requested plan as follows.

Facilitation:

All activities in the last week have been as per plans of the Amended O&M Schedule.

Education:

A weekly education meeting was held on April 28, 2020 at 9:30 AM EST, to review the weekly updates of Governor Lee’s Executive Orders among the other documents and resources. IRM will continue to have ongoing safety meetings with the crew as this situation changes scope. Telephone communications have been in lieu of round-table meetings.

IRM has researched the persistence and viability of the Covid-19 virus in wastewater. Specifically, within the anoxic then aerobic conditions in IRM’s treatment plants. It is still of question if the odors (vapors) witnessed in large municipalities is a vector of transmission and exposure to the virus to individuals walking down the sidewalks. Therefore, exposure to wastewater is confirmed. To what degree is questionable.

IRM Response to Covid-19:

Regarding non-routine maintenance, no emergency calls were serviced.

IRM requested from the Jefferson County Emergency Management Association, an allotment of Personal Protection Equipment. No PPE has been provided by the JCEMA. As per TPUC, IRM is an "Emergency Responder", can TPUC help us obtain PPE for the expected service calls? Please respond to IRM and provide information with regard to the implementation and duration of this **"REQUEST FOR INFORMATION RELATED TO MEASUREMENTS TAKEN DURING CORONAVIRUS "COVID-19" PUBLIC HEALTH EMERGENCY"**.

Summary:

No danger to the environment has incurred and customer's systems are functional. **NO** disconnects have occurred by IRM Utility, Inc., as a result of late pays. Also, all late fees have been waived on late paying customers. Our commercial properties are opening at a slower rate than expected. Increased maintenance calls are expected. The sudden increase in Wastewater flows will cause excessive adjustment procedures across all of the systems IRM manages.

Some of our Operators have had COVID-19 "Antibody Testing" to assay possible exposure to our crew. The results are not back yet from the testing facilities.

Current Information:

The review by IRM as was conducted by IRM.

- **Research of Internet Publications.**

Respectfully submitted,



Jeffrey W. Cox, Sr., LPSS,

President of **IRM** Utility, Inc.

Certified B/NS and Collection System Operator
Microbiologist