



851 Aviation Parkway
Smyrna, TN 37167

April 30, 2020

Hon. Robin Morrison, Chairman
c/o Ectory Lawless
Tennessee Public Utilities Commission
502 Deaderick Street, 4th Floor
Nashville, TN 37243

VIA EMAIL to tpuc.docketroom@tn.gov

RE: Docket 20-00047 – *Tennessee Wastewater Systems, Inc., Report on Post Emergency Payment Plan Options*

Dear Chairman Morrison,

Pursuant to the Commission's Order in this Docket, Tennessee Wastewater Systems, Inc. provides the following information regarding extended payment plans for those customers that have fallen behind on their wastewater bills as a result of COVID-19. TWSI will extend a payment plan allowing for customers to pay their delinquent bills over 3 months for every month of non-payment. For instance, if a customer misses a monthly payment of \$48.25, they will be able to make up that payment over 3 monthly payments of \$16.08, in addition to keeping current on all other payments. TWSI does not, at this time, anticipate the need to offer additional relief beyond the repayment plan.

Kind regards,

A handwritten signature in black ink, appearing to read "Jeff Ridsen".

Jeff Ridsen
General Counsel