

**Cartwright Creek, L.L.C.**  
**6545 Cox Road**  
**College Grove, TN 37046**  
**615-261-8600**

**20-00047**

**Via Electronic Filing**

April 30, 2020

Chairman Morrison  
Tennessee Public Utility Commission  
502 Deaderick Street, 4th Floor  
Nashville, TN 37243

Subject: Payment Options after Lifting of the Public Health Emergency Declaration  
Docket No. 20-00047 Order Requiring All Jurisdictional Utilities To Suspend Actions  
To Disconnect Service For Lack Of Payment During The State Of Public Health  
Emergency

Dear Chairman Morrison:

This letter is in response to Paragraph 3 in the above-referenced Order, which requires public utilities to submit, within thirty days of the Order, a report describing payment options offered customers behind in their bills, once the emergency declaration is lifted.

Cartwright Creek is complying with the above-referenced Order and will not disconnect customers for non-payment during the Public Health Emergency. Once the emergency declaration is lifted, Cartwright Creek will evaluate how many customers are behind on their bills, the amounts owed by each, and determine at that time a policy for handling payments based on all the circumstances presented.

Please contact me if you have any questions.

Thank you,



Bruce Meyer  
Operations Manager