



Harpeth Wastewater Cooperative

www.harpethcoop.com (615) 764-0074 106 Mission Court Suite 104A Franklin, TN 37067

Via Electronic Filing

April 30, 2020

Chairman Morrison
Tennessee Public Utility Commission
502 Deaderick Street, 4th Floor
Nashville, TN 37243

Subject: Payment Options after Lifting of the Public Health Emergency Declaration
Docket No. 20-00047 Order Requiring All Jurisdictional Utilities To Suspend
Actions To Disconnect Service For Lack Of Payment During The State Of
Public Health Emergency

Dear Chairman Morrison:

This letter is in response to Paragraph 3 in the above-referenced Order, which requires public utilities to submit, within thirty days of the Order, a report describing payment options offered customers behind in their bills, once the emergency declaration is lifted.

Berry's Chapel Utility, Inc. (d.b.a. Harpeth Wastewater) is complying with the above-referenced Order and will not disconnect customers for non-payment during the Public Health Emergency. Once the emergency declaration is lifted, Berry's Chapel staff will evaluate how many customers are behind on their bills, the amounts owed by each, and determine at that time a policy for handling payments based on all the circumstances presented.

Please contact me if you have any questions.

Blessings,

Stacy Crouch
Company Administrator