

# SUPERIOR WASTEWATER SYSTEMS

Providing Superior Wastewater Service to Tennessee

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April 28, 2020

Ms. Robin Morrison, Chairman  
Tennessee Public Utility Commission  
502 Deaderick Street, 4<sup>th</sup> Floor  
Nashville, TN 37243

**Docket No. 20-00047**

**Re: REPORT OF POST-EMERGENCY PLANS OF SUPERIOR WASTEWATER SYSTEMS RELATED TO MEASURES TAKEN DURING THE CORONA VIRUS COVID-19 PUBLIC HEALTH EMERGENCY**

Dear Chairman Morrison:

Among other things, the Commission's Order of March 31<sup>st</sup> in this Docket required all Tennessee jurisdictional utilities to submit a report within thirty days describing any temporary grace period, payment plans, and other options that will be implemented or will continue following the expiration or lifting of the public health emergency declaration. Please consider this letter as Superior Wastewater Systems, LLC (SWS's) report as required by the Commission's Order.

At this time, all of our customer's accounts are current, and there has been no need for any special adjustments to our standard billing or operating procedures required because of the Covid-19 outbreak. As a result, SWS expects to return to its regular billing and operating procedures upon the expiration or lifting of the public health emergency declaration.

SWS will continue to update our preparedness response to the Commission on a weekly basis. Please feel free to contact me anytime if you have any questions in regard to this report.

Sincerely,



John Powell  
President & General Manager

Cc: William H. Novak