



Integrated Resource Management, Inc.
A Privately Owned Public Utility

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Weekly Report - April 15, 2020 – April 21, 2020

Chairman Robin L. Morrison
c/o Ectory Lawless

20-00047

Tennessee Public Utility Commission
502 Deaderick Street, 4th Floor
Nashville, TN 37243-0001

Sent Via Electronic Mail (.pdf scan): TPUC.DocketRoom@tn.gov

Re: Weekly Report:

Operation and Maintenance Inspection Schedule

**Pursuant to The Tennessee Public Utility Commission
REQUEST FOR INFORMATION RELATED TO MEASUREMENTS TAKEN
DURING CORONAVIRUS “COVID-19” PUBLIC HEALTH EMERGENCY
 (“O&M Schedule”)**

Introduction:

IRM Utility, Inc. (“IRM”) has accomplished the goals for the requested plan as follows.

Facilitation:

All activities in the last week have been as per plans of the Amended O&M Schedule.

TDEC was informed of the plans.

Education:

A weekly education meeting was held on April 16, 2020 at 8:00 Am EST, to review the weekly updates of Governor Lee’s Executive Orders among the other documents and resources listed below. IRM will continue to have ongoing safety meetings with the crew as this situation develops. Telephone communications have been in lieu of round-table meetings.

IRM Response:

Regarding non-routine maintenance, one customer request was serviced. The report was for a possible run-over on a Commercial Rental Cabin, Septic Tank Effluent Pumping System. There were no alarms. The Rental Company indicated the Cabin was not being rented. IRM suggested there must be a leak in a faucet or toilet. The power was turned off when IRM Utility Technicians were on site with a pumper truck the next morning at 9:30 AM. Excess grease accumulated and was pumped for precaution by a Licensed Pumping Service. The System is functioning properly. The plant was checked while IRM Technicians were on-site. PPE was employed during the checks and service.

Two systems were checked and timers set on one system's control panels due to power outages from thunder storms. Plenty of storage capacity insured no system over-runs as systems were checked the next morning after night-time storms. Also, the second system was in good working condition.

Summary:

No danger to the environment was incurred and customer's systems are functional. Our commercial properties are mostly shut down. Very few maintenance calls are requested due to the restrictions and lack of use. Wastewater flows are down in volume across all systems IRM manages.

Current Information:

The review by IRM as received by electronic mail from many of our vendors.

- Deliveries of materials can be accepted without signature or via electronic mail.
- Door pick-up of materials is requested by call in prior to pick-up.

The review by IRM as received by electronic mail from many of our Tennessee State Departments.

- The Tennessee Association of Utility Districts Summary of Disconnect Procedures and Utility Requirements,
- State of Tennessee, COVID-19 Updates,
- State of Tennessee, Executive Order No.15,
- CDC, Interim Guidance for employees,
- CDC, Covid-19 "What You Need To Know".

Respectfully submitted,



Jeffrey W. Cox, Sr., LPSS,

President of **IRM** Utility, Inc.

Certified B/NS and Collection System Operator
Microbiologist