TENNESSEE REGULATORY AUTHORITY

2014-2015 RENEWAL APPLICATION FOR AUTHORITY TO PROVIDE PUBLIC PAYPHONE SERVICE
(Tenn. Comp. R. & Regs. Rule 1220-4-2-.43 to 1220-4-2-.54)

Company ID Number: 128953
Docket Number: 1200104

Part 1: General Information

Name of Applicant: Public Communications Services, Inc.
Address: 12021 Sunset Hills Road, Suite 100
State: Reston, VA Zip Code: 20190 Phone No: 703-484-1662

Name and telephone number of contact person authorized to respond to Authority inquiries Monday through Friday:

Susan Cocke-hard \(601-882-2839\)

Mail the completed renewal application to:

Tennessee Regulatory Authority
Consumer Services Division
502 Deaderick Street, 4th Floor
Nashville, TN 37243.

Should you have any questions, please call Jaclyn House at (615)741-2904.
Part II Service and Repair

A. Maintenance of Public Payphone ("COCOT")

(1) How do you intend to service and maintain COCOT:

- [ ] Personally
- [ ] Full time Technician
- [X] Part Time Technician
- [ ] Service/repair contract with 3rd party

(2) Identify names and qualifications of the party/parties responsible for service and repair:

Part III Display Card

Attach a copy of the display card posted on the pay telephone. This card must contain all required information listed in the attached Tenn. Comp. R. & Regs. 1220-4-2-.49 (1)(f):

A. The charge and operating instructions.
B. Long Distance Carrier, Address, and 800 Number must be on the card.
C. Company Name, Address, Phone Number with a place for your TRA ID Number.
D. Information for using Long Distance, (0+Area Code + Number - within this Area Code and Outside this Area Code.
E. Information for Collect Calls, Person-To-Person Calls, and Station-To-Station Calls.
F. Directory Assistance (Local Calling Area) Outside Calling Area (411 or 1+411)
G. Emergency Help (Dial)
H. Dial (411) for Refund (Or indicate how you handle refunds)
I. Free Calls - Toll Free 800 or 888 numbers, Repair Service. (This Instrument is serviced by: Name & Address and telephone number of Service Technician).
J. Method of service provided—One-way (outbound calls only) or Two-way service

Attach a copy of the Display Card in this space:

See Attached
Part IV Rule Compliance Agreement

A. The Customer Owned Coin or Coinless Operated Telephone (COCOT) renewal authorization applicant, hereby, affirms the following:

- I have received, read, and understood the Tennessee Regulatory Authority’s Public Payphone Service Rules and Regulations;
- I understand the penalties for non-compliance with these rules and regulations;
- I recognize all associated fees to provide Payphone Service, including the fee assessed for additional Payphone instruments;
- I will comply with the TRA Payphone Service Rules and all applicable state laws;
- I will submit a monthly report to the TRA indicating any COCOT additions accompanied with the proper fee;
- All information provided in the attached COCOT registration document is true to the best of applicant’s knowledge.

\[\text{Applicant Signature: Susan Cocke, March 6, 2014}\]

Subscribed and sworn before me this \[\text{6}\] Month, \[\text{23}\] day, of \[\text{2014}\] Year

\[\text{Notary Public: Claudia R. McCoy}\]

My Commission expires the \[\text{8}\] Month, \[\text{10}\] Day, of \[\text{2017}\] Year

\[\text{SEAL: Official Seal of the State of Georgia}\]
ATTENTION

International Calls may only be placed through the Debit Program managed by Global Tel*Link. Like domestic debit calls, International Calls will receive a discount off the Tariffed Collect Call Rate.

**Placing an International Call**

The call setup is the same as placing a domestic debit call. Please follow these directions and voice prompts when placing the call:

1. Lift telephone handset
2. Select language (Dial 1 for English or Dial 2 for Spanish)
3. Enter the telephone number you wish to call. For international numbers, not a part of the North American Dialing Plan, you must dial 011, followed by the Country Code, City Code and Telephone number (i.e. 011-52-667-123-4567) in order to complete the call.
4. For International destinations that are a part of the North American Dialing Plan, (Canada, Puerto Rico and the Caribbean) dial Area Code followed by Telephone number (i.e. for Puerto Rico 787-123-4567)
5. Select call type. (Dial 3 to place a Debit Call)
6. Enter your eight (8) digit State ID followed by your four (4) digit PIN.
7. At the tone state your name. (Note: This is required only for your first call. Your name will be recorded and played on all subsequent calls.)
8. Hold until your call is connected.

Please Note: All International Destination Numbers MUST be on your Allowed Call list.

**International Call Rates**

Below are a few rate examples for commonly called international destinations. The rates per minute DO reflect a debit discount.

<table>
<thead>
<tr>
<th>Country</th>
<th>Rate per Minute</th>
</tr>
</thead>
<tbody>
<tr>
<td>Australia</td>
<td>$0.69</td>
</tr>
<tr>
<td>Bolivia</td>
<td>$1.68</td>
</tr>
<tr>
<td>Brazil</td>
<td>$1.13</td>
</tr>
<tr>
<td>China</td>
<td>$2.26</td>
</tr>
<tr>
<td>El Salvador</td>
<td>$1.41</td>
</tr>
<tr>
<td>France</td>
<td>$0.58</td>
</tr>
<tr>
<td>Germany</td>
<td>$0.59</td>
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<tr>
<td>India</td>
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<tr>
<td>Jamaica</td>
<td>$1.94</td>
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<tr>
<td>Japan</td>
<td>$0.70</td>
</tr>
<tr>
<td>Mexico, zones 1-3</td>
<td>$0.63</td>
</tr>
<tr>
<td>Mexico, zones 4-8</td>
<td>$1.10</td>
</tr>
<tr>
<td>Peru</td>
<td>$1.58</td>
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<tr>
<td>Russia</td>
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<tr>
<td>Slovakia</td>
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<tr>
<td>Taiwan</td>
<td>$1.27</td>
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<tr>
<td>United Kingdom</td>
<td>$0.46</td>
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<tr>
<td>Yugoslavia</td>
<td>$1.78</td>
</tr>
</tbody>
</table>

*Should you have rate questions on any other country, please contact Global Tel*Link.*