



A CITIZENS COMMUNICATIONS COMPANY

Government & External Affairs
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Rochester, NY 14646

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January 16, 2008

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Chairman Sara Kyle
c/o Sharla Dillon, Document Manager
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee 37243-0505

Dear Chairman Kyle:

Attached are an original and three copies of a Citizens Telecommunications Company of Tennessee tariff filing for review and approval by the Tennessee Regulatory Authority.

Citizens Telecommunications Company of Tennessee
GENERAL CUSTOMER SERVICES TARIFF

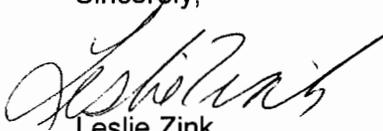
Section 3 -Original Page 39.3
 -Original Page 39.4

The purpose of this filing is to add language to local directory assistance calls tariff.

An additional copy of this letter is also enclosed. Please date stamp and return it in the enclosed stamped, self-addressed envelope.

If you have any questions relative to this filing, please call Monique Adams at (585) 777-4717 or me at (585) 777-4717.

Sincerely,


Leslie Zink
Manager, Pricing & Tariffs

Enclosure

C: Timothy Phillips, Esq.
(Adv24)

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TN REGULATORY AUTHORITY
UTILITIES DIVISION

GENERAL CUSTOMER SERVICES TARIFF

S3. Basic Local Exchange Service (Continued)

(N)

S3.6 Local Operator Services (Continued)

S3.6.5 Directory Assistance Service

A. General:

Directory Assistance is a service provided by a Directory Assistance operator whereby a customer may obtain assistance in obtaining a telephone number.

B. Regulations:

1. There will be a charge for Directory Assistance as specified in S3.6.5.C. All requests for Directory Assistance will be charged with the exception of those circumstances listed in S3.6.5.B.4. There will be a monthly allowance as specified in S3.6.5.B.2.
2. For residence services, two calls to the Directory Assistance Operator may be made free of charge per individual line per billing period. A maximum of two numbers may be requested of the Directory Assistance operator per call. Numbers requested over any of the subscriber's lines which are billed on the same account are applied against the subscriber's total allowance of numbers for all lines or primary non-restricted stations subscribed for on that account.
3. No allowance shall apply to business services.
4. No charge applies for:
 - a. Calls for local and intraLATA directory assistance originating from all coin telephones with the exception of customer-owned, coin-operated telephones.
 - b. Calls for Directory Assistance placed from telephones served by central office equipment of other telephone companies.
 - c. Calls for Directory Assistance from handicapped persons who have requested exemption from the Directory Assistance charge and who have been certified to the Telephone Company as being unable to use telephone directories because of a visual or physical handicap. Acceptable certifications are those made by a licensed physician, ophthalmologist or optometrist, or a social agency that conducts programs for the handicapped in cooperation with an official agency of the State of Tennessee or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for the use of the facilities of an agency for the blind.

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Continued

GENERAL CUSTOMER SERVICES TARIFF

Citizens Telecommunications Company of Tennessee

Original Page 39.4

S3. Basic Local Exchange Service (Continued)

S3.6 Local Operator Services (Continued)

S3.6.5 Directory Assistance Service (Continued)

4. (Continued)

- d. Requests for telephone numbers, which result in the calling party receiving a wrong number from the Directory Assistance Operator provided that the calling party reports the wrong number to the Telephone Company.
- e. Requests for telephone numbers of non-published service, as defined by tariff.

C. Charges:

For residence services, calls made to the Directory Assistance Operator in excess of the monthly allowance are charged \$0.95 for each call. For business services, and calls placed over Outward WATS access lines, each call to the Directory Assistance Operator is charged \$0.95 per call. Requests for information other than telephone numbers will be charged for as requests for telephone numbers.

(N)

(N)